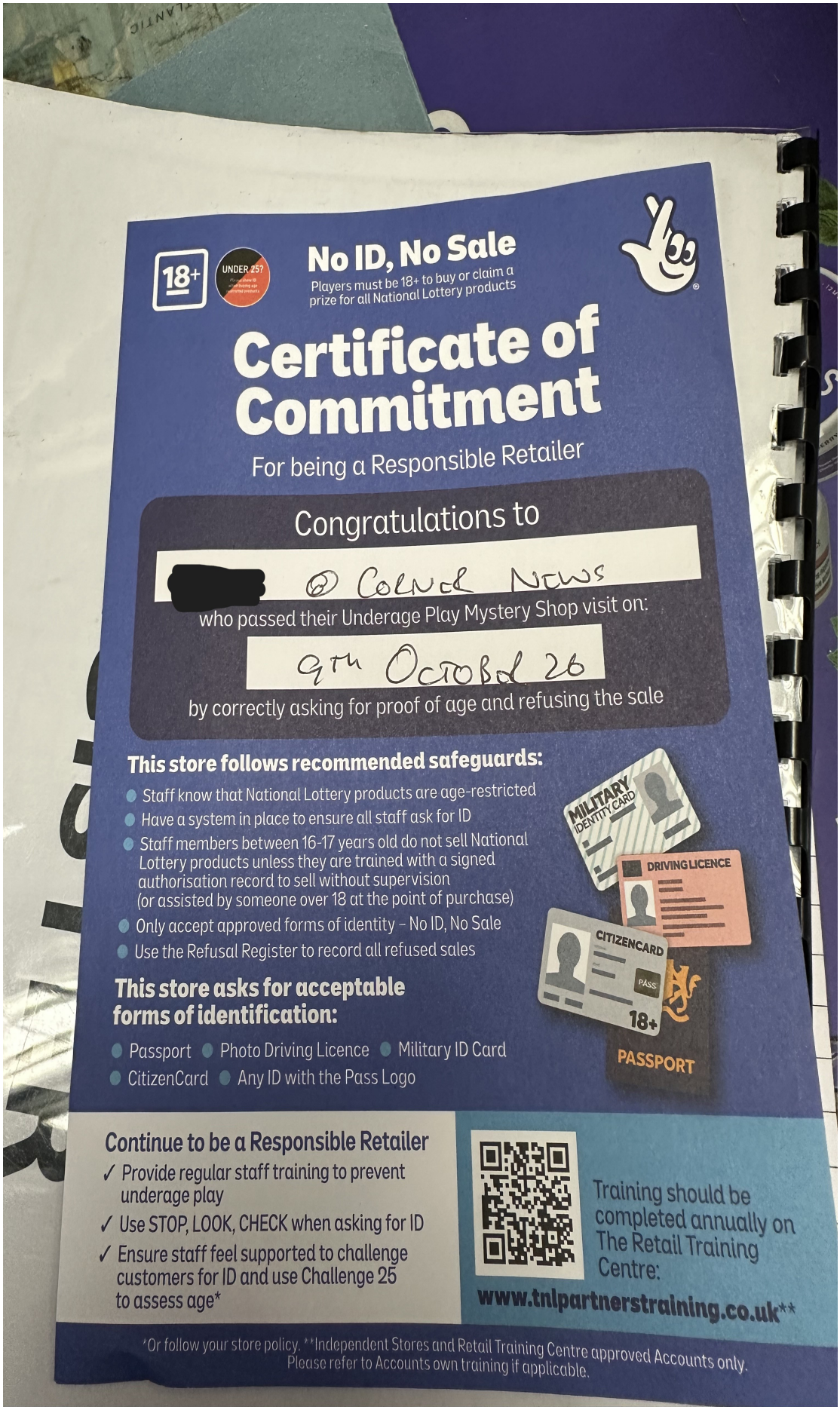

18+
UNDER 25?
No ID, No Sale
Players must be 18+ to buy or claim a prize for all National Lottery products
Certificate of Commitment
For being a Responsible Retailer
Congratulations to
[redacted] @ Colwick News
who passed their Underage Play Mystery Shop visit on:
9th October 26
by correctly asking for proof of age and refusing the sale
This store follows recommended safeguards:
Staff know that National Lottery products are age-restricted
Have a system in place to ensure all staff ask for ID
Staff members between 16-17 years old do not sell National Lottery products unless they are trained with a signed authorisation record to sell without supervision (or assisted by someone over 18 at the point of purchase)
Only accept approved forms of identity – No ID, No Sale
Use the Refusal Register to record all refused sales
MILITARY IDENTITY CARD
DRIVING LICENCE
CITIZENCARD
PASS
18+
PASSPORT
This store asks for acceptable forms of identification:
Passport
Photo Driving Licence
Military ID Card
CitizenCard
Any ID with the Pass Logo
Continue to be a Responsible Retailer
✓ Provide regular staff training to prevent underage play
✓ Use STOP, LOOK, CHECK when asking for ID
✓ Ensure staff feel supported to challenge customers for ID and use Challenge 25 to assess age*
Training should be completed annually on The Retail Training Centre:
www.tnlpartnerstraining.co.uk**
*Or follow your store policy. **Independent Stores and Retail Training Centre approved Accounts only. Please refer to Accounts own training if applicable.